



December 2, 2014

We would like to thank you for your continued patience while we continue to work toward the completion of the GTA's premier hockey arena. We have now been open for 3 months and are getting very close to having full use of all the amenities at Buckingham Arena. These amenities include a full service, licensed restaurant, a pro-shop with expert skate sharpening as well as a concessions area. These amenities will all be located in our main lobby at the front of the building which is set to open very soon.

In our efforts to continue to provide you with first class service and amenities, we would ask you assist us in the following areas:

- 1) **PARKING.** The laneway leading from the current main parking area to the back of the building is a fire route. We have been notified by Downsview Park that the City of Toronto will begin issuing tickets and towing those who choose to park in such restricted areas. We understand that parking can be somewhat challenging here at times, this will improve tremendously once we have access to our main entrance. In the meantime, we highly recommend **NOT** parking where you are not supposed to
- 2) **VANDALISM.** We have encountered several instances of vandalism within our new facility including graffiti and damage, most instances have occurred within locker rooms. We are now monitoring the locker rooms before and after each group/team finishes in their assigned rooms. Any team, group or individual found to be causing any damage to our facility may be **EXPELLED** from ALL Buckingham Sports Properties and may be held responsible for any costs incurred for repairs.
- 3) **PLAYING/SHOOTING BALLS & PUCKS.** Playing with any object of any kind outside the rink surface is strictly prohibited. This not only causes damage to the facility but can also cause injury to other patrons if they are struck with any of these objects.
- 4) **WARM UP AREA.** The hallways of Buckingham Arena are not to be used as "warm up" area for teams. Please, do not use common areas of the arena for warm up purposes

We encourage all coaches, team managers and parents to monitor the behavior of your young hockey players while visiting Buckingham Arena, we understand the excitement that builds for these kids prior to a game but if we all work together, we can continue to provide you with a first rate facility for all to enjoy.

We would appreciate you passing this information on to all team members, officials and parents.

Thank you for your support,

Yours In Hockey,  
Buckingham Arena

